

Fees and taxes

1. Customer shall pay OnePOS the annual and/or monthly and/or one time fees specified in the selected Service Plan. Fees are charged in advance on a monthly or annual basis. We'll automatically bill you from the date you subscribe to a Paid OnePOS Service and on each periodic renewal until cancellation.
2. You're responsible for all applicable taxes, and we'll charge tax when required to do so.
3. All payments by Customer to OnePOS under this Agreement shall be non-refundable, and made via the automatic payment method specified by Customer in the Subscription, or as otherwise agreed by the Customer and OnePOS .
4. Any amounts past due from Customer under this Agreement shall accrue interest at a rate which is the lesser of two percent (2%) per month or, if less, the maximum rate allowable by law. Any applicable federal, state, provincial, or other goods and services or sales taxes will be added to fees owing pursuant to this Agreement.
5. Your Paid Account will remain in effect until it's cancelled or terminated under these Terms. If you don't pay for your Paid Account on time, we reserve the right to suspend it or downgrade your account.
6. We may change the fees in effect but will give you advance notice of these changes via a message to the email address associated with your account.

Upgrade/Downgrade Service Plan (Refunds)

At OnePOS there are no lock-in contracts so you may upgrade or downgrade your OnePOS Service plan at any time. The Service plan upgrade/downgrade changes will become effective immediately so please read and understand following prior to making any changes:

1. Please be aware that you are actually switching your existing service plan. Some services that you currently enjoy may be unavailable to you depending on the new service plan selected. Please make sure to carefully read the plan descriptions for each service option.
1. Upon downgrade, all features are directly reduced to the numbers covered under the new plan. Downgrading your service plan may result in loss of data, features, resources, allowed products limit, allowed users limit, allowed outlet and registers limit and reduction of any other capacity based on the new service plan allocations. You are responsible for any loss and results of Service plan downgrades. OnePOS does not accept any liability for any kind of loss resulting from your account service plan downgrade.
2. No refunds will be paid in respect of any unused portion of your higher Service plan when you downgrade to a cheaper Service plan.
3. When you upgrade your Service plan, we will only charge the difference by crediting your account for the unused amount paid towards your existing plan. We will charge your credit card for any net amount due as a result of the upgrade. The charge will get applied to your credit card and the plan will be upgraded only after the receipt of payment.

Cancellation

You're free to stop using our Services at any time. We also reserve the right to suspend or end the Services at any time at our discretion and without notice. For example, we may suspend or terminate your use of the Services if you're not complying with these Terms, or use the Services in a manner that would cause us legal liability, disrupt the Services or disrupt others' use of the Services. Except for Paid Accounts, we reserve the right to terminate and delete your account if you haven't accessed our Services for 12 consecutive months. We'll of course provide you with notice via the email address associated with your account before we do so.